



Clinical Pharmacy Associates

Pharmacy Technician Medication Reconciliation Training Program

Location: CPAMedNovations Learning and Training Center

316 Talbott Avenue, Laurel, MD 20707

OBJECTIVES

TECHNICIANS: The participant technician who successfully completes this continuing education program should be able to:

1. Define medication reconciliation
2. Identify and discuss National Patient Safety Goals as an aspect of medication reconciliation
3. Recognized and discuss the practice of conducting a patient medication history
4. Outline and describe at least 3 activities associated with the pre-interview, interview and post-interview, phases of a patients medication history
5. Given case examples, demonstrate knowledge and skill at responding to patient encounters following HIPPA rules and professional standards
6. Identify and discuss basic pharmacology and clinical use of several high risk drugs and drug classes
7. Given a patient's case in a live-role playing session, perform a professional, complete and accurate patient medication interview for medication reconciliation

PHARMACISTS: The participant pharmacist who successfully completes this continuing education program should be able to:

8. Define medication reconciliation
9. Identify and discuss National Patient Safety Goals as an aspect of medication reconciliation
10. Given case examples, demonstrate knowledge and skill at responding to patient encounters following HIPPA rules and professional standards
11. Based on discussions and completions of review of ASHP Statements, identify and discuss rules of pharmacy technicians in pharmacy practice including medication reconciliation
12. Use at least 2 strategies to enhance interviews with special populations, e.g. hearing impaired and older patients
13. Define and discuss the importance of high risk drugs in medication reconciliation

14. Utilizing the experience from practice and this training program, identify future educational and performance improvement needs for pharmacy technicians in medication reconciliation



® Howard University College of Pharmacy, (COP) is accredited by the Accreditation Council for Pharmacy Education (ACPE) as a provider of continuing pharmacy education. **This program meets ACPE criteria for 1.0 contact hour (0.10 CEUs).** Credit will be awarded through the CPE Monitor, within 3–4 weeks of the seminar to those who successfully complete the program. Using the following URL: <https://hurxce.learningexpressce.com/index.cfm>, the evaluation form and a score $\geq 70\%$ correct on post-test questions will be required for successful completion. The ACPE Universal Program number assigned to this program is: **0010-0000-16-002-L05-T & 0010-0000-16-002-L05-P**